



### **Cancellation & Refund Policy Acknowledgement**

Dear Patients,

When appointments are cancelled without sufficient notice or good cause, it leaves a void in the schedule that could otherwise have been filled by a patient in need. This causes delays in patient care and increases administration burden.

If an appointment is missed or cancelled with less than 24 hours' notice, the patient will be responsible for a \$60 charge. This amount reflects only a fraction of the cost and inconvenience to A Nu You. To assist in avoiding this, we charge the total amount for services at the time of booking and will refund the difference after the \$60 fee has been deducted.

If you believe there is good cause for cancellation, please contact A Nu You immediately, so that we can take it under consideration.

We at A Nu You realize that unpredictable circumstances occur and we plan to enforce this policy with the highest level of integrity and understanding.

Thank You,

A Nu You

By signing below, I hereby acknowledge that I have read and understood the above policies and procedures in its entirety and agree to abide by them.

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**Printed Patient Name**

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**Date**

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**Signature of Patient**